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18. A program-controlled apparatus as claimed in claim 12, further comprising:

an identification device for inputting an identification code, the controller allowing the hardware device to be controlled independently of the individual user data store in the memory if the identification code input via the identification device matches a particular prescribed access code.

*A  
Cont*

19. A program-controlled apparatus as claimed in claim 18, wherein the controller allows the hardware device to be controlled on the basis of the entire operating data stored in the database, independently of the individual user data stored in the memory, if the identification code input via the identification device matches the particular access code.

20. A program-controlled apparatus as claimed in claim 18, further comprising:

a smart card reader as the identification device.

21. A program-controlled apparatus as claimed in claim 12, further comprising:

20 a memory chip as the memory.

22. A program-controlled apparatus as claimed in claim 12, wherein the program-controlled apparatus is a program-controlled telecommunications system, and the hardware device includes a switching network for setting up a communication link between subscribers associated with the telecommunications system.

#### REMARKS

The present amendment makes editorial changes and corrects typographical errors in the specification in order to conform the specification to the requirements

of the United States Patent practice. No new matter is added thereby. Original claims 1-11 have been canceled in favor of new claims 12-22. However, claims 12-22 have been presented solely because the revisions by bracketing and underlining which would have been necessary in claims 1-11 in order to conform those claims 5 to the requirements of United States Patent practice would have been too extensive, and thus would have been too burdensome. The cancellation of claims 1-11 does not constitute an intent on the part of the Applicants to surrender any of the subject matter of claims 1-11.

Early consideration on the merits is respectfully requested.

10 Respectfully submitted,

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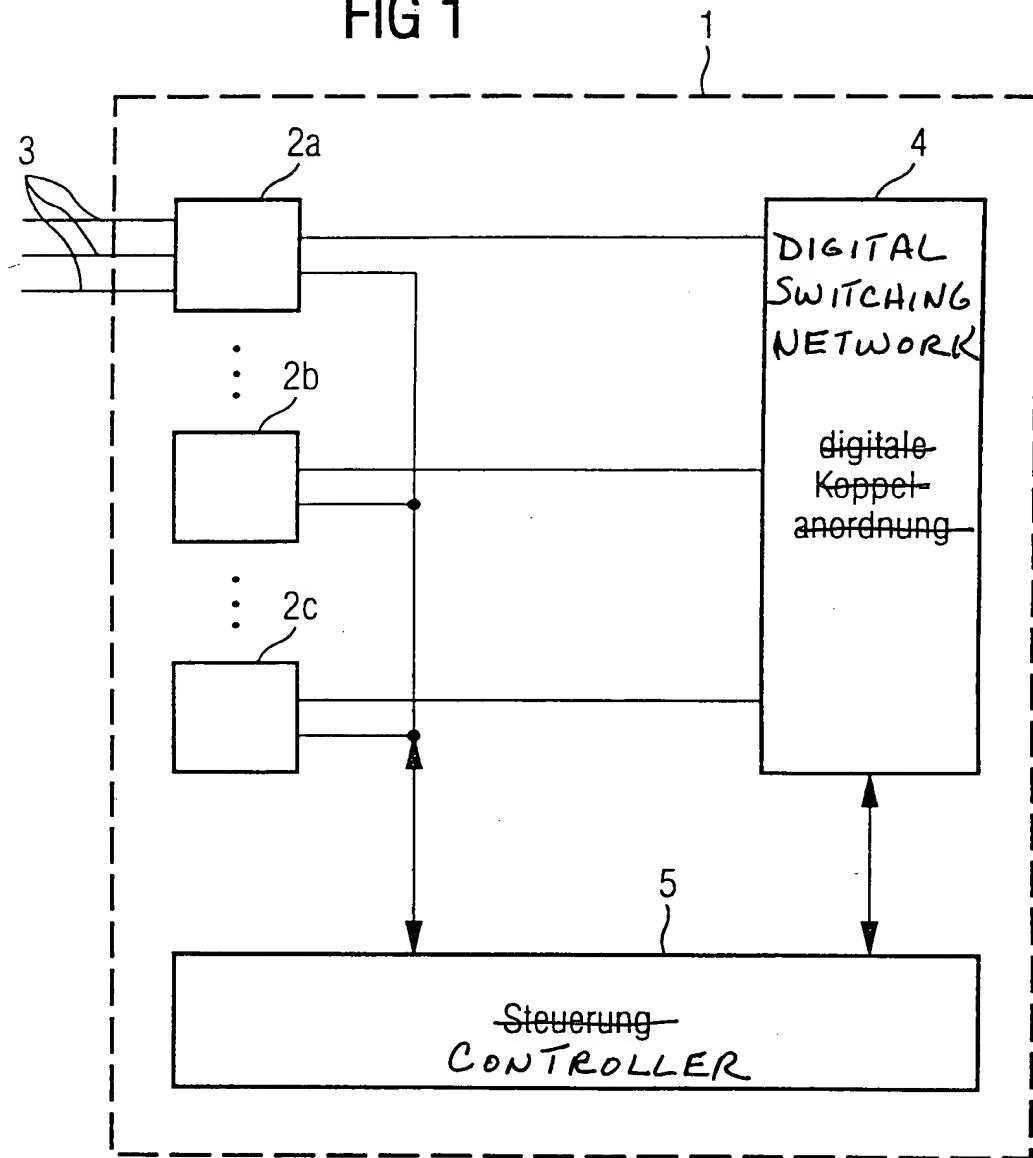
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FIG 1



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FIG 2

